



Trend Micro™

# InterScan™ Messaging Hosted Security

Stop spam and other email threats before they reach your network

Businesses are experiencing a dramatic increase in spam and email-based attacks. These assaults not only hurt employee productivity, they consume valuable IT staff time and infrastructure resources. These threats can also expose organizations to data leaks, compliance issues and legal risks.

Trend Micro's SaaS email security solution blocks spam, viruses, phishing, and other email threats before they touch your network, helping you reclaim IT staff time, end-user productivity, bandwidth, mail server storage and cpu capacity. Optional content filtering enforces compliance and helps prevent data leaks.

As a hosted solution, it requires no hardware or software to install and maintain. In addition, Trend Micro's worldwide team of experts manages all hot fixes, patches, updates and application tuning to continuously optimize security and performance.

## KEY FEATURES

### Industry-leading antispam technology blocks up to 99% of spam

- Industry-first email reputation database includes more than a decade's worth of data on known malicious IP addresses
- Dynamic heuristic technologies stop emerging email threats from sources like botnets in real time
- Customizable threat-blocking aggressiveness provides more control – and enables lower false positives – than other vendors
- Antispam composite engine combines multiple technologies including multi-lingual spam detection to protect global companies
- Protection against bulk mail attacks blocks DHA, DDoS, and bounced mail attacks

### Award-winning antivirus and antispyware provide real-time protection

- Award-winning technology provides zero-day protection against unknown virus attacks
- Antispyware stops targeted, email-based spyware attacks
- Protection against dangerous embedded URLs prevents users from visiting websites with malicious downloads
- ActiveAction antivirus technology automates recommended malware responses

### Easy deployment and management lower TCO

- Simple redirect of the MX record enables rapid deployment in less than 48 hours
- No new hardware or software needed, reducing infrastructure and administration costs
- Trend Micro experts manage all hot fixes, patches, updates and application tuning
- Web-based end-user quarantine and quarantine notifications enable users to manage their own spam
- Message tracking and detailed reports enable easy traffic monitoring

### Robust content filtering enforces regulatory compliance and prevents data leaks (Advanced option)

- Inbound and outbound content filters scan emails and attachments
- Filters identify content by attachment characteristics, keywords, lexicons, and customized data rules
- Policies target senders or recipients by company, group or individual
- Flexible policy actions include identity-based email encryption that enables secure message delivery to anyone with an email address

## SOFTWARE-AS-A-SERVICE

### Protection Points

- In the Cloud

### Threat Protection

- Spam
- Viruses
- Spyware
- Phishing
- Inappropriate Content

## KEY BENEFITS

- Stops up to 99% of spam and other email threats before they reach the network with spam-blocking effectiveness backed by Service Level Agreement (SLA)
- Enables organizations to reclaim IT staff time, end-user productivity and IT resources, reducing operating expenses
- Assures email privacy with automated email pass-through without human intervention
- Delivers optimized performance and security as Trend Micro experts manage all hot fixes, patches, updates and application tuning
- Offers rapid deployment and easy management with no hardware or software required
- Powered by the Smart Protection Network to deliver immediate and correlated in-the-cloud multi-threat intelligence for better protection and smarter security

**AVAILABILITY AND EFFECTIVENESS BACKED BY MONEY-BACK<sup>1</sup> COMMITMENT**

Trend Micro provides an aggressive Service Level Agreement (SLA) for InterScan Messaging Hosted Security that assures organizations receive secure, uninterrupted email to support their business.

- Extensive Service Level Agreement covers availability, latency, spam blocking, false positives, antivirus, and support
- Minimal latency and high availability enable continuous uptime
- Geographically distributed data centers use fully redundant, load-balanced systems
- Automatic email back-up offers disaster recovery when a customer's mail system is unavailable
- Privacy provided with automated, pass-through filtering; email is never stored to disk except at customer request

IMPLEMENTATION OPTIONS	Standard	Advanced
SLA for maximum availability, high spam-blocking effectiveness, low false positive rates, minimal latency, zero email-based virus infection and support responsiveness	✓	✓
Inbound email and attachment threat filtering	✓	✓
Outbound email and attachment threat filtering		✓
Customizable threat policy management		✓
Content filtering rules		✓
Email Encryption option		✓

**TREND MICRO SMART PROTECTION NETWORK**

InterScan Messaging Hosted Security is powered by Trend Micro Smart Protection Network which correlates threat intelligence across Trend Micro solutions and leverages the collective knowledge of Trend Micro's vast, global customer base. Each new threat identified via a single customer's routine reputation check will automatically update databases around the world. Trend Micro scans more than 1.2 billion emails every day for spam and other threats so customers can receive immediate protection against the latest email threats.

**TRUST THE EXPERTS IN THREAT PROTECTION**

Since 1988, Trend Micro has held a singular focus on Internet content security. Meanwhile, other vendors have become distracted as they grow, and some are narrowly focused on point products. That's why thousands of companies continue to put their trust in Trend Micro—a company with 20 years of experience dedicated to content security and expertise based on a history of innovation.

**EXPAND YOUR PROTECTION**

**Email Encryption**

- Email Encryption for InterScan Messaging Hosted Security
- Email Encryption Client

**Small Business Security**

- Worry-Free™ Business Security Advanced

**Medium Business and Enterprise Security**

- Gateway Security
  - InterScan™ Web Security Suite
  - InterScan™ Web Security Virtual Appliance
  - InterScan™ Messaging Security Suite
  - InterScan™ Messaging Security Virtual Appliance
- Mail Server Security Products
  - ScanMail™ for Microsoft™ Exchange
  - ScanMail™ for Lotus™ Domino™
- Extended Messaging Security
  - IM Security for Microsoft™ OCS
  - PortalProtect™ for Microsoft™ SharePoint™
- Email Archiving
  - Trend Micro Message Archiver

<sup>1</sup> Money-back remedies are defined in the InterScan Messaging Hosted Security Service Level Agreement for service availability, email delivery latency, spam blocking, false positive rate, antivirus effectiveness, and support response.

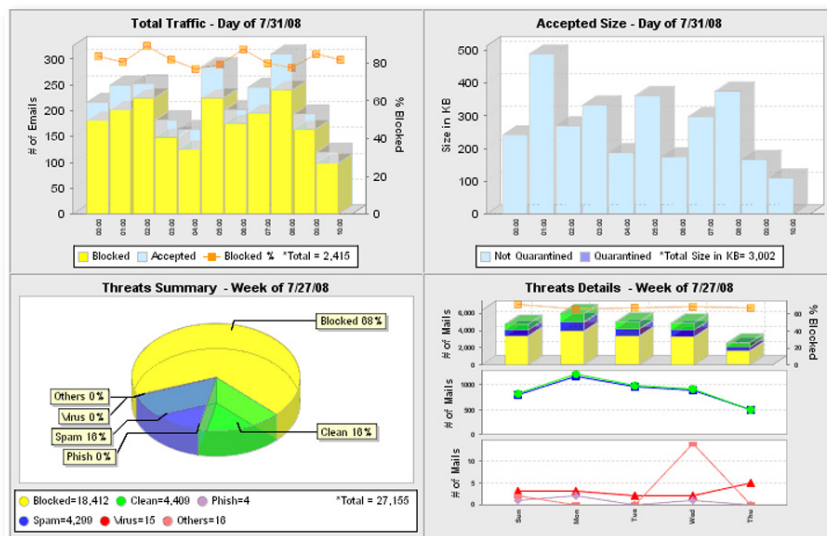


Figure 1: Detailed Reports Provide In-Depth System Insight



©2008 Trend Micro, Incorporated. All rights reserved. Trend Micro, the Trend Micro t-ball logo, InterScan, ScanMail, Worry-Free and TrendLabs are trademarks or registered trademarks of Trend Micro, Incorporated. All other product or company names may be trademarks or registered trademarks of their owners. [DS16\_IMHS\_080917GB]

<http://uk.trendmicro.com>